

PRIVACY POLICY

<https://www.indtechganadera.com>

INDTECH GANADERA, S.L., informs users of the website about its policy regarding the processing and protection of personal data of users and clients.

And it guarantees at all times full and complete compliance with the obligations established by the regulations on data protection and information society services: Regulation (EU) 2016/679 of the European Parliament and of the Council, of April 27, 2016, on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (GDPR), Organic Law 3/2018, of December 5, on Personal Data Protection and guarantee of digital rights (LOPDGDD), and Law 34/2002, of July 11, on Information Society Services and Electronic Commerce (LSSIce).

DATA CONTROLLER

- **Company Name:** INDTECH GANADERA, S.L.
- **C.I.F. (Tax ID):** B25802455
- **Address:** AV. DE LES GARRIGUES, 84 - 25001 LLEIDA
- **Mercantile Registry:** REGISTRO MERCANTIL DE LLEIDA, SHEET L-88-916, PAGE 111, VOLUME 1438
- **Phone:** 973989085
- **Email:** info@indtechganadera.com

PURPOSES OF DATA PROCESSING

The data provided by the User are used for various purposes listed below:

Purpose of Processing	Legal Basis for Processing
Manage inquiries submitted through web forms.	Legitimate interest of the Company to address information requests through the website. Express consent provided at the time of data collection through web forms.

Purpose of Processing	Legal Basis for Processing
Sending newsletters, commercial communications, and promotions.	Express consent provided at the time of data collection through web forms.
Manage incidents and website maintenance.	Legitimate interest of the Company.

DATA RETENTION PERIOD

Purpose of Processing	Retention Period
Manage inquiries submitted through web forms.	We will process your data for as long as necessary to attend to your request or demand.
Sending newsletters, commercial communications, and promotions.	We will process your data until you unsubscribe.
Manage incidents and website maintenance.	We will process your data for the time necessary to comply with the applicable legal limitation periods.

DATA RECIPIENTS

To fulfill the purposes indicated in this Privacy Policy, it is necessary to provide third parties who support us in the services we offer (Data Processors) access to your personal data.

The processors execute a contract or provide a service to the Data Controller, following its instructions at all times and ensuring the same levels of security.

USERS' RIGHTS

The user has the right to:

- Request access to their personal data being processed and receive such information in writing by the requested means.

- Request the rectification of inaccurate personal data or, where appropriate, request its erasure when, among other reasons, the data are no longer necessary for the purpose for which they were collected.
- Request the restriction of the processing of their data.
- Object to the processing of their personal data when applicable, in which case their data will no longer be processed except for legitimate grounds.
- Right to the portability of their personal data when processing is based on consent and carried out by automated means. The data will be delivered in a structured, commonly used, and machine-readable format.
- Right to withdraw consent given.
- Right to lodge a complaint with the Spanish Data Protection Agency (AEPD).

The User may exercise the above rights by writing to the postal or email address of the Controller, proving their identity with a scanned copy of their DNI (ID) or equivalent document, and specifying the right they wish to exercise.

ORIGIN OF THE DATA

Personal data will be provided by the data subject on an entirely voluntary basis. The failure to provide certain data or answer questions that may be asked in registration processes or in the various electronic forms presented to the User may result in the impossibility of accessing certain services whose provision requires personal data. In such cases, the Controller will inform the User of the mandatory and/or necessary nature of providing personal data for the operation of the service.

The Controller assures the confidentiality of your personal data and guarantees their security, adopting the necessary measures to avoid their alteration, loss, unauthorized processing, or access.

INFORMATION PROVIDED BY THE USER

Minors under 18 years of age cannot transfer their personal data without the prior consent of their parents and/or legal guardians.

Users, by entering their data in contact forms or submitting them in download forms, expressly, freely, and unequivocally accept that their data are necessary for the Controller to meet their request, data entry in remaining fields being voluntary.

The User guarantees that the personal data provided are true and assumes responsibility for communicating any modification thereto.

All data requested through the website are necessary for providing optimal service to the User. If not all data are provided, it is not guaranteed that the information and services provided by the Controller will completely suit your needs.

SECURITY MEASURES

In accordance with current regulations on personal data protection, the Controller is complying with all provisions of the GDPR and LOPDGDD regulations for the processing of personal data under its responsibility. These data are processed lawfully, fairly, and transparently in relation to the data subject, and are adequate, relevant, and limited to what is necessary in relation to the purposes for which they are processed.

The Controller guarantees that it has implemented appropriate technical and organizational policies to apply the security measures established by the GDPR and the LOPDGDD in order to protect the rights and freedoms of Users, and has communicated appropriate information so that they can exercise them.

SECURITY BREACHES

The Controller will notify any security breach affecting the database used by this website, or affecting any of our third-party services, to each and every person whose data may have been affected, as well as to the relevant authorities, within 72 hours of detecting the breach.

APPLICABLE LEGISLATION AND JURISDICTION

The right to bring civil or criminal actions deemed necessary for the improper use of the Website and Contents is reserved.

The relationship between the User and the Controller shall be governed by current regulations applicable in Spanish territory. Should any dispute arise regarding interpretation and/or application, the parties will submit their conflicts to ordinary jurisdiction, subjecting themselves to the judges and courts that correspond according to law.